The transition to life is a big challenge, and this brochure is designed to help you through this exciting but often difficult time. If you take to heart the following suggestions we think these resources can help you to rebuild successfully.

- **Do your homework.** Make as many arrangements for yourself as you can before you get out. Use this brochure to write to agencies for help.

- **Give yourself time to adjust.** Don’t try to accomplish everything right away. Take time alone or with family and close friends only. Be patient with yourself and know it might take you a while to reach your goals. You may feel depressed or overwhelmed. This is normal - just take some time to heal.

- **Ask for help.** There is an answer to every question you have. All you need to do is ask. This does not make you weak, it makes you smart. Call the agencies in this pamphlet. If they can’t help you, ask them who can. Keep asking until you get the right answer.

- **Take care of yourself and surround yourself with people who will affirm your new lifestyle and support you in making positive changes.** Stay away from the “old neighborhood.” Avoid people and places that are associated with your old behaviors. This may even include family members who are still using drugs or are involved in illegal activity, as hard as it may be.

**DON’T GIVE UP!**

---

For immediate help or additional information
Dial 2-1-1 within Arizona
or visit [https://211arizona.org](https://211arizona.org)

To locate additional social services and housing
Visit [www.pimacountyhelp.org](http://www.pimacountyhelp.org)
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SOME TIPS ON GETTING STARTED

This pamphlet is intended to help you begin the process of re-entering the community. It outlines positive steps you can take both before and after your discharge.

Most agencies have criteria to determine who is eligible for their programs, so you can’t just show up and expect them to accommodate you. It’s best to write them before your release to find out their requirements. (A sample housing letter is included on page 21.) All agencies listed will accept ex-offenders. However, they may have some restrictions on types of offenses. Listed programs do not accept sex offenders unless the program description specifically states that it accepts sex offenders. Find the type of agency that fits your situation and special needs. Don’t waste your time writing to a program that can’t help you. Prepare yourself mentally for the possibility of a short term emergency shelter stay. (You no longer need a TB card for admission to Pima County shelters.)

Information included in this pamphlet will help you with places to find help with transportation, employment assistance, job search tactics, health care, individual and family support, and other special programs. Please note that the economic times and some processes for obtaining help have changed. The Guidelines have changed, too. Some categories will appear different from previous versions, and some agencies may no longer be listed. These agencies may still offer services, but only by referral. We have made every effort direct you to those places where you can find services efficiently, without backtracking.

While we have worked hard to ensure that the information in this booklet is up to date, some organizations may moved, change phone numbers, or cease to exist by the time you contact them. Try not to be discouraged — call the next number and ask them for more information.

If you are being paroled, remember to make immediate contact with the parole office and follow all parole conditions completely. They will also give you information about health care (AHCCCS) and food stamps available through the Arizona Department of Economic Security (DES). You can apply for all benefits available to you, as well as receive job search assistance, and in some cases training, through DES, so be sure to visit a local DES office or apply online as soon as possible. You will need AHCCCS for many of the health, behavioral health, and substance abuse services listed here. If you are a Native American, you may also apply for tribal services.
**PARCHOLE AND PROBATION**

Dept. of Corrections Tucson Location
Re-Entry & Parole Office
Southern Arizona Correctional Center
Hours: 8-5 M-F
1275 W. Starr Pass Blvd.
Tucson, AZ 85713
(520) 884-8541

Federal Probation Office
Supervision Division
407 W. Congress St. Suite 200
Tucson, AZ 85701
(520) 205-4401
Toll-free: 1-866-991-5770

Pima County Adult Probation
Downtown Office
150 W. Congress St., 1st Floor
Tucson, AZ 85701
(520) 724-3800

Eastside Office
8180 E. Broadway Blvd
Tucson, AZ 85710
(520) 724-4000

Southside Office
2595 E. Ajo Way
Tucson, AZ 85713
(520) 724-4800

Westside Office
3781 N. Highway Dr., Suite 109
Tucson, AZ 85705
(520) 724-6440

**TRIBAL SERVICES**

Pascua Yaqui Social Services
4726 W. Calle Tetakusim
Tucson, AZ 85757
(520) 883-5000

Tohono O’odham Nation
PO Box 837
Sells, AZ 85634
(520) 383-2737

Tucson Area Indian Health Service
7900 S. J Stock Road
Tucson, AZ 85746-7012
(520) 295-2405
Fax (520) 295-2602

Tucson Indian Center
160 N. Stone
Tucson, AZ 85701
(520) 884-7131
Fax (520) 884-0240

**WARRANT RESOLUTION**

City of Tucson Courts
M—F, 8 am—5 pm (Customer service numbers until 4:30 pm; Payments until 5:00 pm)
Visit website for schedules and links to: night court and warrant resolution court (M-Th, arrive by 3:45 pm) and events; specialty courts (Mental Health, Veterans, Drug); and courts of the Towns of Marana and Oro Valley.
103 E. Alameda St.
Tucson, AZ 85701
(520) 791-4216
goo.gl/dcn4gF
goo.gl/4pxyG (Español)

City of South Tucson
M—F 8 am—5 pm (Payments until 4:30 pm)
Visit website for information on Green Valley and Ajo Justice Courts.
1601 South Sixth Avenue
South Tucson, Arizona 85713
520-917-1568
www.southtucsonaz.gov/citycourt

Pima County
M—F 8 am—5 pm (payments until 4:30 pm)
Visit website for information on Green Valley and Ajo Justice Courts.
240 N. Stone Ave.
Tucson, AZ 85701
(520) 724-3171
www.jp.pima.gov

Town of Sahuarita
M—F 8 am—5 pm (payments until 4:30 pm)
360 W. Sahuarita Center Way
Sahuarita, AZ 85629
(520) 344-1750
http://sahuaritaaz.gov/Index.aspx?NID=185

**ARIZONA PUBLIC BENEFITS**

Contact your local Arizona Department of Economic Security (DES) office to learn about eligibility requirements and apply for benefits such as food (through the Supplemental Nutrition Assistance Program - SNAP - or food stamps), cash assistance, and/or health insurance through the Arizona Health Care Cost Containment System (AHCCCS). To apply or locate your nearest DES office, visit www.azdes.gov.

Behavior Health/Substances Abuse Services—AHCCCS required
Almost all public behavioral health and substance abuse services providers receive payment from the state’s public health benefits system, administered locally by the regional behavioral health authority, Cenpatico Integrated Care. To determine if you are eligible for behavioral health services, and, if so, how to become a member and access services, phone:

Cenpatico Member Services (866) 495-6738
Select Option 2 if you speak English or a language other than Spanish. (Cenpatico provides three-way interpretation if speak a language other than English or Spanish.)
Select Option 9 if you speak Spanish.

Cenpatico Member Services TDD/TTY (877) 613-2076
## CRISIS SERVICES (WITH OR WITHOUT AHCCCS)

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2-1-1 Arizona</strong></td>
<td>Information about and referrals to health and human services including all So. AZ counties.</td>
</tr>
<tr>
<td>Help Line, dial: 2-1-1</td>
<td><a href="http://www.211arizona.org">www.211arizona.org</a></td>
</tr>
<tr>
<td><strong>Administration of Resources &amp; Choices (ARC)</strong></td>
<td>Advocacy, assistance &amp; crisis intervention for late-life (age 55+) survivors of domestic violence.</td>
</tr>
<tr>
<td>24-hr. Crisis Line</td>
<td>(520) 339-2801 <a href="http://www.arc-az.org">www.arc-az.org</a></td>
</tr>
<tr>
<td><strong>Bilingual Crisis Line</strong></td>
<td>(520) 624-0348</td>
</tr>
<tr>
<td><strong>Community-wide Crisis Line</strong></td>
<td>Toll free 1-800-796-6762 (520) 622-6000</td>
</tr>
<tr>
<td>Available 24/7 to anyone experiencing a mental health crisis</td>
<td>TTY/TDD 1-888-248-5998 (520) 284-3500</td>
</tr>
<tr>
<td><strong>Crisis Response Center</strong></td>
<td>2802 E. District Street Tucson, AZ 85714 (520) 622-6000</td>
</tr>
<tr>
<td>Walk-in assistance available 24/7 to anyone experiencing a mental health crisis</td>
<td></td>
</tr>
<tr>
<td><strong>UAMC Behavioral Health Pavilion</strong></td>
<td>2800 E. Ajo Way Tucson, AZ 85713 Inpatient (520) 874-2000 Outpatient (520) 874-7500</td>
</tr>
<tr>
<td>Inpatient, outpatient, and emergency behavioral health services</td>
<td></td>
</tr>
<tr>
<td><strong>Wingspan Anti-Violence Program</strong></td>
<td>24 hr. Crisis Line 1-800-553-9387</td>
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</tr>
</tbody>
</table>

## COUNSELING & SUPPORT (NO AHCCCS)

If you do not qualify for AHCCCS, you can find help with behavioral health and substance abuse issues through free or low-cost services such as those listed below.

Please note that although some of these service providers also offer services covered by AHCCCS, this is not a comprehensive list of area behavioral health providers. Cenpatico (see page 7) assists behavioral health consumers with AHCCCS in accessing appropriate services.

Please read carefully. Providers of more than one service are listed only once. For more information on specialized counseling/support also see Domestic Violence, page 15, and Family Matters, page 25.

<table>
<thead>
<tr>
<th>Service Description</th>
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<tbody>
<tr>
<td><strong>Administration of Resources &amp; Choices (ARC)</strong></td>
<td>Advocacy, assistance &amp; crisis intervention for late-life (age 55+) survivors of domestic violence</td>
</tr>
<tr>
<td>3003 S. Country Club Rd. #219 (520) 623-3341</td>
<td></td>
</tr>
<tr>
<td>(520) 339-2801 24-hr Crisis Line</td>
<td><a href="http://www.arc-az.org">www.arc-az.org</a></td>
</tr>
<tr>
<td><strong>Counseling Skills Center</strong></td>
<td>300 S. Craycroft Rd. #111 (520) 239-5315</td>
</tr>
<tr>
<td>The University of Phoenix</td>
<td>Free group, individual, family and child counseling by student interns</td>
</tr>
<tr>
<td><strong>Emerge! Domestic Violence</strong></td>
<td>Voice against Violence 4101 E. 22nd St, (520) 881-7201</td>
</tr>
<tr>
<td>Support Groups, support and education for survivors of domestic abuse, including children. Lay legal assistance. Orders of Protection. Phone to schedule an intake appointment.</td>
<td>Hot Line (520) 795-4266 (888) 428-0101</td>
</tr>
<tr>
<td><strong>HOPE, INC., Non-crisis Warm Line (Helping Ourselves Pursue Enrichment)</strong></td>
<td>(520) 770-9909</td>
</tr>
<tr>
<td><strong>International Easter Seals Blake Foundation</strong></td>
<td>7750 E. Broadway #A200 (520) 327-1529 or (800) 775-2256</td>
</tr>
<tr>
<td>behavioral health, case management, family, child and young adult services</td>
<td></td>
</tr>
<tr>
<td><strong>Salvation Army Adult Rehabilitation Center</strong></td>
<td>2717 S. 6th Avenue Tucson, AZ 85713 (520) 624-1741</td>
</tr>
<tr>
<td>Residential program for men</td>
<td></td>
</tr>
<tr>
<td><strong>Southern Arizona AIDS Foundation (SAAF)</strong></td>
<td>(520) 628-7223 or (800) 771-9054</td>
</tr>
<tr>
<td>Counseling, peer support, support groups and case management for persons with HIV/AIDS</td>
<td></td>
</tr>
</tbody>
</table>
Southern Arizona Center Against Sexual Assault (SACASA)
- 24-hour crisis and mental health services
- Office hours, Monday-Friday, 8 a.m.-5 p.m.
1600 N. Country Club Rd.
Tucson, AZ 85716
Crisis line (520) 327-7273 or (800) 400-1001

Southern Arizona Veterans Administration Health Care System
- Medical, behavioral health, substance abuse and other services for those who have served in the military only
- Call to see if you are eligible
(520) 629-1740
For more information visit website at www.va.gov

Southwest Community Services Community Outreach Program for the Deaf (COPD), Counseling services for persons who are deaf or hard of hearing and their family members; case management and other support services also available.
(520) 792-1906

Tucson Indian Center
- Support services for Native Americans
- Open Monday-Friday, 8 a.m.-5 p.m.
97 E. Congress St.
Tucson, AZ 85701
(520) 884-7131

TYLA (Turn Your Life Around) Recovery Center
- Open Monday-Friday
- No cost, but appointment necessary
- Peer mentoring
1109 W. Prince Rd, # 111
Tucson, AZ 85705
(520) 887-2643 or (520) 798-1772
At this number ask for TYLA staff

EMPLOYMENT ASSISTANCE

American Red Cross Southern Arizona Chapter
Employment assistance for eligible veterans who served at least one day of active duty in the regular services and have other than a dishonorable discharge.
(520) 319-3678
Call for screening

Arizona @ Work Career Centers
- Job placement assistance and some training for low-income people, including ex-offenders.
- Employability training & job search assistance. Must be able to work full time. Open Monday-Friday, 8:00 a.m.-5:00 p.m.
- Includes Homeless Veterans Reintegration Program, H.V.R.P.
- Includes Veterans Workforce Investment Program, V.W.I.P.
- Youth Employment Center (Ages 16-24)
2323 S. Park Ave, Tucson AZ
(520) 724-9649

DES Job Service
State employment services; military veterans should ask for a veteran’s representative
To write before release:
DES Employment Administration
P O Box 28880
Tucson, AZ 85726-8880

Eagles Wings of Grace (Women)
Job skills training, clothing and assistance for disadvantaged women only
- Must have agency referral
- Have client call for appointment
3219 N. 1st Ave.
Tucson, AZ 85719
(520) 906-9915

Goodwill Industries of Southern Arizona
Goodwill Job Connection
Job board; Internet job search; online applications; help with resumes; interview preparation; fax, copier, printer and phones; community resources
2907 N. 1st Avenue
Tucson, AZ 85719
(520) 206-0333
1680 W. Valencia Rd.
Tucson, AZ 85746
(520) 547-5647
3725 E. Ft. Lowell
Tucson, AZ 85716
(520) 628-1883

SUBSTANCE ABUSE SUPPORT GROUPS

Al-Anon Information Service Center (520) 323-2229 — www.al-anon-az.org

Alcoholics Anonymous, 24 hour line (520) 624-4183 — www.aatucson.org

Cocaine Anonymous, 24 hour hotline (520) 326-2211 — www.caarizona.org


Smart Recovery www.smartrecovery.org

EMPLOYMENT ASSISTANCE

Pima County Public Library
Free job help services include: résumé writing, online job search, email accounts, Internet search and more. Access to Job & Career Accelerator,™ (everything you need for a successful job search into one easy-to-use online application.) Drop-in job help & computer classes.

101 N. Stone Ave.
Tucson, AZ 85701
(520) 791-4010
www.library.pima.gov

Primavera Works Temp Service

151 W. 40th St.
Tucson, AZ 85713
(520) 882-9668

American Red Cross Southern Arizona Chapter
Employment assistance for eligible veterans who served at least one day of active duty in the regular services and other than a dishonorable discharge.

(520) 319-3678
Call for screening

Tohono O’odham Nation Education
One Stop Division
PO Box 837
Sells, AZ 85634
Office (520) 383-4251
Toll Free 1 (800) 956-3160
Fax (520) 383-2533

Tucson Urban League
Employment-related services including vocational training, GED, & job placement. Community Closet and Diaper Bank Thur. 9-11am.

2305 S. Park Ave.
Tucson, AZ 85713
(520) 791-9522 ext. 2243

T.Y.L.A. (Turn Your Life Around)
Skill assessment & development, career exploration, résumé writing, interviewing skills & job referral may include short-term job training, peer support

1109 W. Prince Rd, # 111
Tucson, AZ 85705
(520) 887-2643

Vocational Rehabilitation
Contact your local DES office for services for individuals with a mental or physical disability.

See DES Employment Assistance, page 10 for a list of DES offices.

YWWorks (Women only)
Employment education, ESL classes, computer classes, job training internships, clothing for job interviews & employment, financial education & individual counseling. Open Monday -Friday, 8:00 a.m. - 5:00 p.m.

YWCA Tucson
525 N. Bonita Ave. 85745
(520) 884-7810 ext. 100
www.ywcatucson.org

FOOD ASSISTANCE

Casa Maria Soup Kitchen
Free food
Daily, 8:30 AM-11:30 PM

(520) 624-0312

Community Food Bank
Monthly Food Boxes
For a list of all sites where you can apply for one box monthly, see
www.communityfoodbank.com/get-involved

Tues., Wed., Thurs., Fri. 9-4:30p, Sat. 9-1:30p
For a list of sites serving hot meals, see www.communityfoodbank.com/programs-and-services

DES Nutritional Assistance
Supplemental Nutritional Assistance Program or SNAP (formerly food stamps) and other state assistance for low-income people.

Apply online at: www.azdes.gov/faa

East Location
8701 E. Old Spanish Trail
Tucson, AZ 85710
(520) 373-1075

East Location
8701 E. Old Spanish Trail
Tucson, AZ 85710
(520) 373-1075

Interfaith Community Services Food Bank
• Job search assistance, resume building, interview skills, computer training, financial literacy education, building futures for families, food boxes, bus passes, assistance getting identification, rent assistance
• Ina location Mon.-Sat 9:00 am-1:00 pm
• East location Tues.-Thurs. 10am-1pm
• 1st & 3rd Sat. 10am-1pm

Market on the Move
Purchase up to 60lbs of produce for only $10.00

(520) 373-5256 call for location

Soup Patrol
October to April at 6-8pm every evening at Santa Cruz Harvest Center, 965 W. 24th St.
Z Mansion, 288 N. Church Ave.
Esteban Park, 1000 N. Main Ave.
Contact Rev. Tom
(520) 884-9021
http://mostholytrinityparish.org/soupatrol.htm
HEALTH & DENTAL RESOURCES

DES Medical (AHCCCS)
Determines eligibility for medical, and other state assistance, and refers participants to other departmental & community resources. Proof of U.S. citizenship and identity are required.
Apply at any DES office or at: www.azahcccs.gov

Diabetes Care Centers
Free diabetes community information classes, education and self-management support. Includes facts about diabetes, healthy eating, safe exercise, community resources and support.

El Rio Community Health Center
Broadway Health Center
Specializes in homeless population
Provides primary care services to patients in clinic, during outreach activities or via collaborations with community agencies

MHC Healthcare—Marana Health Center
Accepts AHCCCS patients and offers sliding scale fees for medical, behavioral health and dental services for others. Walk-ins welcome.

Pima Community Access Program (PCAP)
A not-for-profit organization that provides access to professional health care at discounted prices that the uninsured residents of Pima County can afford. Call for more info.

Pima County Health Department
STD/AIDS testing
- Monday-Friday, 8:00 am-5:00 pm,
  Closed 12:00pm-12:45pm
- No appointment needed
- Fees: $20 STD; $40 STD/HIV; $20 HIV only
  Some fees may be waived

St. Elizabeth’s Health Center
Full service medical, dental, and behavioral health, WIC and nutrition services to underserved and uninsured. Bilingual.
Mon.—Fri. 8 am-5 pm

Southern Arizona VA Healthcare
Medical and mental health services for veterans. Homeless Program and services. Substance abuse treatment, housing, dental.

Southern Arizona AIDS Foundation (SAAF)
HIV testing, support services, prevention, housing and access to medical care for people living with HIV/AIDS.

Three Points Clinic
All medical ailments. By appointment only.

Victory Mobile Medical Unit
Free treatment for common illnesses to chronic conditions
Phone for exact times and directions
## DOMESTIC VIOLENCE RESOURCES

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>AZ Coalition to End Sexual Violence</td>
<td>800-782-6400 prompt 2</td>
<td>Legal Advocacy</td>
</tr>
<tr>
<td>Emerge! Center Against Domestic Abuse</td>
<td>24-hr crisis line (520)-795-4266 or 795-4880, 1-888-428-0101</td>
<td>Women &amp; children affected by domestic violence only, Emergency &amp; transitional housing</td>
</tr>
<tr>
<td>Pasqua Yaqui Victim Services</td>
<td>24-hr. crisis line (520) 975-4064</td>
<td>Assists tribal members who are victims of a crime</td>
</tr>
<tr>
<td>SACASA (So. Az. Center Against Sexual Assault)</td>
<td>24-hour hotline (520) 327-7273 or (800) 400-1001 Español: (520) 434-0195</td>
<td>Free treatment, ongoing support &amp; mental health services. Promotes prevention. Crisis intervention, specialized mental health services, advocacy, and professional training.</td>
</tr>
<tr>
<td>Tohono O’odham Nation—Kom Kud Ki</td>
<td>24-hr. crisis line 1-866-666-4889</td>
<td>Personal advocacy, domestic violence education, crisis intervention, safety planning, lay legal advocacy, &amp; court/orders assistance, referrals, safe home services &amp; more for tribal members.</td>
</tr>
<tr>
<td>Wingspan Anti-Violence Program</td>
<td>24-hr. crisis line (520) 624-0348</td>
<td>Specializing in lesbian, gay, bi-sexual, and transgender persons and allies.</td>
</tr>
</tbody>
</table>

## EMERGENCY SHELTER (1 WEEK OR LESS)

<table>
<thead>
<tr>
<th>Shelter</th>
<th>Address</th>
<th>Phone</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Church on the Street</td>
<td>6 month Christian Discipleship program for men &amp; women</td>
<td>1402 S. Tyndall Ave. Tucson, AZ 85713</td>
<td>Must comply with house rules, attend Bible studies and Church, No Sex Offenders, Check in time 3:00 -5:00 pm</td>
</tr>
<tr>
<td>Gospel Rescue Mission — Men’s Shelter</td>
<td>Emergency housing for adult men. Also has long-term residential recovery program for single adult men.</td>
<td>312 W. 28th St Tucson AZ 85713</td>
<td>Must have photo ID, Must be over 18 years</td>
</tr>
<tr>
<td>Gospel Rescue Mission — Women’s and Children’s Center</td>
<td>Emergency housing for unaccompanied women and woman with children. Life skills training, short/long term recovery programs are available. Call for bed/intake.</td>
<td>707 W. Miracle Mile Tucson, AZ 85705</td>
<td></td>
</tr>
<tr>
<td>Primavera Foundation — Men’s Shelter</td>
<td>Emergency shelter for single men. Must be able to care for personal needs. Must be clean and sober. Call for reservations and directions.</td>
<td>200 E. Benson Hwy Tucson AZ 85713</td>
<td></td>
</tr>
<tr>
<td>Primavera Foundation — Family Pathways Shelter</td>
<td>Scattered-site shelter for families with children, single- or two-parent households. Walk in to the address at right M, W, Thur. or Fri., 9 am—12:30 pm or phone for an appointment.</td>
<td>702 S. 6th Ave. Tucson, AZ 85701</td>
<td></td>
</tr>
<tr>
<td>Salvation Army — Hospitality House</td>
<td>Emergency housing for single adult men, women, children, &amp; families. Call for bed availability</td>
<td>1002 N. Main Ave. Tucson, AZ 85705</td>
<td>Photo ID required.</td>
</tr>
</tbody>
</table>

## TRANSPORTATION

<table>
<thead>
<tr>
<th>Service</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>SunTran</td>
<td>Special Services Office 35 W. Alameda Tucson AZ</td>
<td>(520) 791-4100, press 2</td>
</tr>
<tr>
<td></td>
<td>Mon.—Fri. 8 am—4 pm</td>
<td></td>
</tr>
</tbody>
</table>
EMERGENCY SHELTER  (1 WEEK OR LESS)

Sister Jose Women’s Shelter
• Drop-in center, 9am—5 pm, M-Sat.
• Nightly shelter for women only.

1050 S. Park Ave.
Tucson, AZ  85719
(520) 448-5507

HOMELESS HOUSING ACCESS POINTS

If you are homeless in Tucson or Pima County, visit or phone one of these community access points to be assessed and referred to the right housing assistance for your needs. Do NOT write to these access points before release.

CODAC
9 am—12 pm Tuesday, Thursday or by appointment
1075 E. Ft. Lowell Rd.
Tucson, AZ  85719
(520) 202-1758, ext. 5301

La Frontera RAPP
M-F, 8am - 4pm. Moving! Phone for new address.
1101 E. Broadway Blvd, #130
Tucson, AZ  85719
(520) 884-8242

Old Pueblo Community Services
M-Th, 9 am – 4 pm; Phone for appt. on F.
4501 E. 5th St.,
Tucson, AZ  85711
(520) 546-0122

Our Family Services
T, Th 10 am – 1pm, W  1 – 4pm or by appointment.
3830 E. Bellevue St.
Tucson, AZ  85716
(520) 323-1708, ext. 295

The Primavera Foundation
Visit M, W, Th, F 9 am-12:30 pm.
702 S. 6th Ave.
Tucson, AZ  85701

The Salvation Army
Visit T, Th 2 – 5pm.
1002 N. Main Ave
Tucson, AZ  85705

Sonora House
Visit M-F 8 am – 5 pm.
2940 N Flowing Wells Rd.
Tucson, AZ  85705

Sullivan Jackson Employment Center
(Pima County) Visit M-F, 8 am—5 pm.
400 E. 26th St.
Tucson, AZ

Domestic Violence: Emerge! Crisis Hotline
24 hours/7 days a week. Todas horas.
795-4266 or (888) 428-0101

Youth (Ages 18-24): Safe Place
(520) 320-5122

HOMELESS HOUSING ACCESS POINTS

Mobile Access Points
Sharon Francis, SFrancis@lafrontera.org  (520) 490-9186
Alex Manriquez, AManriquez@helptucson.org  (520) 240-4173
Cliff Wade, Cliff.Wade@tucsonaz.gov  (520) 437-3347
Robert Wild, 437-5003, Robert.Wild@tucsonaz.gov  (520) 437-5003

TRANSITIONAL HOUSING  (3 MOS.—2 YRS.)

The Bridge Home
Faith-based recovery for men. Required Celebrate Recovery program, Bible study, and weekly church service. UAs, breathalyzers and curfews. Employment required within two weeks; assistance provided. Write prior to release.
$500/mo. Room and board.
2537 N. Oracle Rd.
Tucson, AZ  85705
(520) 884-9670

Church on the Street
No bed guarantee from prison. Can assist once released. 10 day stay, no sex offenders, no psych med permitted. First come, first served.
Intakes M– F, 3-5pm
421 E. Kelso St.
Tucson, AZ  85705
Pastor Tim Booker
(520) 312-0967 or 792-4965
1402 S Tyndall
Tucson, AZ  85713
Martin (520) 272-1884

The Earnest House
Clean and sober living. Separate houses for men and women. Apply on website at right. Address provided on acceptance. UAs, chores, curfews, and employment expected as soon as possible. No sex offenders.
$105 weekly
P.O. Box 91111
Tucson, AZ 85752
(520) 606-5187
www.theearnesthouse.com
## Transitional Housing (3 MOS.—2 YRS.)

### Esperanza en Escalante (Coed)
**Veterans only.** Write for acceptance. Must register with Homeless Veterans Program once out of prison. Clean & sober living with curfews.
*Fee: 30% of income*

3700 S. Calle Polar
Tucson, AZ 85730
(520) 571-8294
Coordinator: Phyllis

### Galivan’s
Separate houses for men and women. Prior to release acceptance. Two weeks to gain employment. Motivation counts. No violent or sex offenders (depends on offense). UAs, breathalyzers.
*Fee: $100 weekly*

1005 E. Water St.
Tucson, AZ 85719
(520) 312-7790
MJGal3@msn.com
Director: Mary Jean Galivan

### Haven (women only)
Sober Living Home, Sober living Environment, Residential Treatment Center, SLR, Sober Roommates

1107 E. Adelaide Dr.
Tucson, AZ 85719
(520) 623-4590
Fax: (520) 207-3531

### Hedrick House (Male)
Substance abuse/sober living, 6-month minimum program. Three meals daily.
*Fee: $140 weekly*

1632 E. Hedrick
Tucson, AZ 85719
(520) 795-3334
Director: Ed

### Joshua House (Men only)
Christian-based, clean & sober living.

3028 N. Geronimo Ave.
Tucson, AZ 85705
(520) 512-8484
Mike: (520) 349-7121

### Miracle Center
Faith-based program for men and women. Write for acceptance or go online.

PO Box 30308
Tucson, AZ 85751-0309
(520) 327-1208 messages

Executive Director: Jennifer McPheron
Men’s Center Dir: Matthew McPheron
(520) 880-0746
(520) 409-9603

### Old Pueblo Community Services
Inmates may apply from prison. Provides housing and supportive services for homeless veterans.
- Casa Santa Clara for Men
- The Oasis House for Women (3 locations)
- Old Pueblo Veterans Assistance Programs

4501 E. 5th St.
Tucson, AZ 85711
(520) 546-0122, ext. 214
Applications available at [www.helpptucson.org](http://www.helpptucson.org)
Click Casa Santa Clara/Oasis House Application at top right.

### Paxton House for Men
Sober living for men, 8 locations in Tucson
*Fee: $100 weekly*

PO Box 57299
Tucson, AZ 85732-7299
Director Leah Jones
(520) 975-2141
For an application write or visit [www.paxtonhouse.net](http://www.paxtonhouse.net)

### Pasqua Yaqui Reservation — PathHome (Male)
Will conduct telephone interviews.
Serves only tribal members. Must be on/eligible for AHCCCS or have income to pay. Free. First-come, first-served. Long-term substance abuse treatment. Must be willing and ready to change.

7402 S. Camino Vahcom
Tucson, AZ 85757
(520) 879-5855

### Salvation Army Social Services
Transitional housing programs for individuals and families, working and not working. Assessments and referrals will be conducted in person. Phone to speak to a case manager by appointment.

1002 N. Main Ave.
Tucson, AZ 85705
(520) 792-1111
Fax (520) 792-1141

### Teen Challenge of Tucson Men’s Induction Center
Christian-based, three-phase program. Must pre-qualify & be accepted. Very structured, work program. Bible, prayer. Devotional and church attendance required.

Fees: Call for information

2637 N. Oracle Rd.
Tucson, AZ 85705
(520) 792-1790
Fax: (520) 792-0049
Director: Jon Ellingston

### Transitional Living Communities Tucson (Male)
4 days restricted leave at “entry level”. Graduated curfews based at Level I or II. Must: have sponsor and job, attend 12-step programs.
*Fees $110 per week*

843 W. Thurber Rd.
Tucson, AZ 85705
(520) 293-4919
Manager: Neil Draper

### Victory Outreach Christian Recovery Home
National, Christian-based, 9-12-month recovery program. Please phone for further details.

**No fees required.**

125 E. 34th St.
Tucson, AZ 85713
Director: Francisco Valenzuela
(520) 690-0596
SAMPLE HOUSING LETTER

For applications to transitional housing agencies

Your name
Your address
City, State, Zip Code

Today’s Date

Agency’s Name
Agency’s Address
City, State, Zip Code

Dear Sir or Madam:

My name is _______________ and I am currently finishing my prison sentence at ___________ . My release date is __________ , and I will have no place to go when I am released.

I am asking that you work with me in advance of my release so that I can have a place to stay and a program to follow instead of becoming homeless. Please send me any necessary paperwork and a list of requirements to qualify for your program so I may collect all that information ahead of time.

I appreciate your assistance, and I eagerly await your reply.

Sincerely,

Your signature
Your name typed or printed

INDEPENDENT HOUSING

TIPS FOR THE HOUSING APPLICATION PROCESS

Most places ask you to complete an application and perhaps have an interview. You may be asked certain background questions, including a question about felony conviction. To prepare for the application and interview process, do the following:

• Bring along your parole officer’s contact information
• Bring proof of current employment
• Arrange for 2 - 3 people to be your personal references. These should be people who know and who can speak well of you. You may need to provide their contact information to the apartment manager. Speak to these people in advance so that they are prepared to receive a call about you.
• Make a good impression on the person you speak with by having a presentable appearance. Clean clothes and good hygiene are important.
• Check to see whether or not you have good credit.

Many property managers told us that they like to have tenants who are quiet and respectful of their neighbors, so if this fits your personality and lifestyle it would be an effective point to make during an interview. Also many apartments will claim not to house offenders. However, proper attitude and presentation may open the door. Sometimes the nature of the offense makes a difference.

LOW-COST HOUSING SEARCH TOOLS

You can find a low cost housing list online that is updated every two weeks at www.pimacountyhousingsearch.org . You can access a computer and help using it at any Pima County library.

You can also find assistance with locating affordable housing at the Pima County Housing Center, sometimes called El Banco (means bank) for its location in a former bank building at 801 W. Congress, Tucson, AZ 85745. Phone (520) 624-2947.
IDENTIFICATION

The majority of releasing inmates are offered the opportunity to obtain a replacement Driver’s License or State Identification Card prior to release. For those who either are ineligible or choose to not participate in the pre-release program, an ADC ID card is issued at release.

Ex-offenders can get an Arizona State ID card from any Arizona Motor Vehicle Division (MVD) office within 15 calendar days of their release using only the affidavit of incarceration ID for a fee of $12. Not applying for a Arizona State ID within the 15 calendar days from your release will result in needing to provide two other forms of verification! If you are age 65 or older and apply within the required 15 calendar days, the fee is waived. If you need to talk to someone at the MVD about an Arizona ID or driver’s license, phone the appropriate number below.

- Phoenix, Arizona: (602) 255-0072
- Tucson, Arizona: (520) 629-9808
- Elsewhere in Arizona: (800) 251-5866

INDEPENDENT HOUSING (CONT’D)

THE TUCSON CRIME-FREE MULTI-HOUSING PROGRAM

In your search for housing, you may hear property managers and landlords mention that they are part of the Tucson Crime Free Multi-Housing Program. These properties may or may not have signs posted. They may not rent to you once they find out that you have a felony record. Acceptance of your application for renting at these properties will depend on the crime that was committed. Many properties, whether or not they participate in the Crime Free Program, may not accept your application. Please ask prior to paying application fee. There is no legal way that we know of to challenge this policy, so we recommend that you search elsewhere for housing.

FAMILY MATTERS

The transition back home can be almost as disruptive for the family as when the person first goes to prison. Many adjustments have been made in that person’s absence, and families need to learn how to be a family again. Children will have many questions about how things will be different, and it is important for the whole family to discuss what the new rules and routines will be. Each child reacts differently to having a parent return home, and some may still harbor anger or resentment. We strongly recommend family counseling to assist you in this transition. Many formerly incarcerated persons have questions about how to regain guardian status. In some cases, the person may have an active file at Child Protective Services (CPS) that they need to clear up.

- Arizona’s Children Association works to give children safe, permanent homes by helping to keep families together. Located at 2700 S. 8th Avenue, Tucson, AZ 85713. Call (520) 622-7611 or 1-800-947-7611

- Arizona Department of Child Safety (formerly CPS) There is no standard process for regaining custody of children from DCS after incarceration. Find out who the case manager is and ask them exactly what is required. Call 520-209-1027 or visit the offices at 400 W. Congress #420

- Family and Child Support, Paternity Testing. Arizona Department of Economic Security, Child Support Services, 1455 S. Alvernon Way or contact 1-800-882-4151. Office hours: M-F 8am-5pm, Phone hours: 7am-5:30pm.

- KARE Family Center offers support to “Kinship Caregivers”, people who are raising a family member’s child, such as grandparents who are raising a grandchild, due to divorce or the incarceration of one or both parents. Provides referrals, resources, education and emotional support. The KARE family Center offers a support group to caregivers, and life skill classes for children with an incarcerated parent. Registration is required.

220 E. Speedway Blvd.
Tucson, AZ 85705
(520) 323-4476 ext. 52142
TIPS FOR FINDING A JOB

If you work hard on your skills and your job search, you will find work — even if it takes longer than you expected. Help with your job search, and in some cases training, is available at the Arizona @ Work (One Stop) Career Centers (page 10). They offer the use of phones, faxes, and computers. Many Tucson employers are willing to hire you. Keep at it, and don’t give up. Put in as many applications as you possibly can. Remember to keep a log of all the places you applied, including visits made in person, initial phone calls, and follow up phone calls.

Remember: First impressions count! Always dress appropriately when seeking work. You never know if the manager might want to speak to you.

TAX BENEFITS FOR EMPLOYERS WHO HIRE EX-FELONS

You may be able to encourage someone to hire you by telling him or her of the tax benefits available — through the Federal Work Opportunity Tax Credit (WOTC) — to employers who hire ex-felons within one year after their conviction or release from prison.

The WOTC can reduce an employer’s federal income tax liability by as much as $9,600 per employee hired.

The WOTC encourages employers to hire individuals from eligible groups that have significant barriers to employment, including ex-felons by reducing employers’ federal income taxes. Eligible groups include: veterans; ex-felons; residents of designated communities; people referred by vocational rehabilitation agencies; Summer Youth Employees; and recipients of TANF, SNAP (food stamps), Supplemental Security Income, and qualified long-term unemployment.

Copies of all forms needed are available at: www.doleta.gov/business/incentives/opptax/forms.cfm, and the American Friends Service Committee 103 N. Park Avenue, Suite 111, Tucson, AZ 85705.

TIPS FOR FINDING A JOB (CONT’D)

PREPARE TO DISCUSS YOUR BACKGROUND

It is always necessary to be honest about your conviction(s) when completing employment applications. For example, if your age and lifestyle were factors in the crime, you may choose to discuss this with honesty either on your application or during your interview. If your life is different now explain the positive changes. Make sure you mention all the job related activities while incarcerated and any activities you feel could make a good impression with employers. Some examples:

- Job related skills or job training before, during, or after your incarceration
- Any positive work evaluations, duties assigned that involved responsibility, any training you conducted or supervisory activities you carried out
- Any educational activities completed-GED, college credits, vocational training
- Any other rehabilitation (life skill classes, personal development classes, religious activities, NA/AA, drug counseling—only if related to your conviction)

Here are some examples you could use when answering the felony conviction question. (Remember: These examples should be tailored to you and your circumstances.)

- Non-violent drug conviction-2006
- Fraudulent schemes-2005
- DUIs -2005, 2008

If you feel comfortable it is recommended that you include an additional comment. These are a few examples (try to make sure they are connected with how you’ve made personal changes since your conviction).

- Since then I’ve completed ________(certificate, sobriety programs, job assignments, volunteered).
- I have been sober for over ________.
- I am committed to living an honest life.
- I am not proud of the choice I made during that time in my life but since then, I have ______________________.
- I put it behind me and redirected my life.
- My goal is to help others avoid the mistake I made.
- Since then, I’ve reunited with my family and want to be a better parent.
- I now make healthy choices and have healthy relationships.

Avoid using words like “aggravated” or “dangerous”. These words are interpreted as violent and may be taken out of context.

The only letter that should accompany an application is a cover letter (if the position requires one), letters of recommendation, and reference letters. Do not write a letter explaining your felony conviction(s).
THE APPLICATION FORM

The application form is the most important part of the process. It is how you make your first impression with an employer. Save time by completing one generic application and take that application with you to use as a guide to fill out each new application. If the application asks if you have been convicted of a felony/misdemeanor, answer yes. It is no longer advised to write will explain during interview.

Employers recommend and often require answering the felony question with facts about your conviction. Please note if the felony question asks “Have you ever been convicted of a felony/misdemeanor” they want ALL of them disclosed. If the question asks “Have you been convicted of a felony within the last 7 years” and your conviction was 8 years ago the answer would be NO.

AVOID
• Rushing through the application
• Sloppy penmanship
• Employment gaps-blanks from when you were in prison
• Appearing desperate; for example “Position Desired: Anything”
• Brief descriptions of your job duties
• Leaving blanks on the application

INSTEAD
• Read the application completely before starting
• Take time to print neatly and clearly
• Show the work experience while you were incarcerated
• Use a specific job goal, for example: “Position Desired- A full time position where I can offer my skills in adapting and repairing tools, machinery, and equipment”
• Be descriptive when writing about your job duties and skills
• Wages earned while incarcerated always write minimum.
• Under desired salary always put open or negotiable, never write a dollar amount
• Make sure you have correct phone numbers of previous employers and references
• Complete all spaces on the application where information is requested, including NA if it is not applicable

ADDITIONAL INFORMATION

MAILING ADDRESS

After your release, you can have mail forwarded to you at the Primavera Foundation, 702 S. 6th Ave., Tucson, AZ 85701. Phone (520) 623-5111 to see if mail has arrived. Pick up your mail M, W, Th, F, 9:00 am - 12:30 pm. Mail may be kept longer if registered, and/or forwarded if you give them another forwarding address.

CLOTHING

• Eagles Wings of Grace: 3219 N. 1st Ave., Tucson, AZ 85719 520-906-9915 offers clothing assistance for disadvantaged women. Must have a referral from an agency. Call for appointment.
• Turn Your Life Around (TYLA) 1109 W. Prince Rd, # 111, Tucson, AZ 85705. Mon. -Fri., 7am-10pm call 887-2643, or 798-1772 (at this number ask for TYLA staff) No cost, but appointment necessary. Must have letter of referral from treatment facility.
• Gospel Rescue Mission Community Ministries 338 W. 28th St., Tucson, AZ 85713 (520) 740-1501, ask for the Community Ministries. Provides clothing to people in the community that have financial need. Men’s/Women’s Centers also provide clothing to shelter guests. Mon.-Fri. 8:45am-11:45am & 12:45pm-4pm.

RECOVERY & WELLNESS REINTEGRATION CENTERS

• Hope, Inc., 1200 N. Country Club Road, (520) 770-1197 ext. 1239 Non-crisis phone support Warm Line (520) 770-9909.
• Turn Your Life Around (TYLA) 1109 W. Prince Rd, # 111, Tucson, AZ 85705. Mon.-Fri., 7am-10pm call 887-2643, or 798-1772 (at this number ask for TYLA staff) No cost, but appointment necessary.
**TUCSON DROP-IN CENTERS**

- **Casa Paloma** — 8 a.m.-12 p.m., Mon.-Fri. Women only. Showers, laundry, clothing, toiletries and meal. Must phone. (520) 882-0820
- **Gospel Rescue Mission** — 312 W. 28th St. 3-5p daily. Men only. Showers, clothing, meals, and chapel service. (520) 740-1501
- **La Frontera/RAPP** — 1101 E. Broadway Blvd., Suite 130. Mon.-Fri. 8 a.m.-4 p.m. Community resources, hygiene kits, telephone, Internet access, job board. (520) 882-8422 Moving soon, please call first.
- **Primavera HIP** — 702 S. 6th Ave. 9 a.m.-12:30 p.m., M, W, Th., Fri. (520) 623-5111
- **VA Homeless Program** — 3601 S. 6th Ave., Bldg. #90, M-F, 7:30 a.m.-2 p.m. Veterans only. Showers, laundry, & additional services. (520) 629-1839. Call for laundry schedule.
- **Z Mansion**—Free clinic each Sunday, 9a-12p. No prescriptions. Brunch Sun. 9-11:30am. 288 N. Church Ave. (520) 907-9057

**SUMMER RELIEF SITES (SEASONAL)**

<table>
<thead>
<tr>
<th>LFC/RAPP</th>
<th>1101 E. Broadway Blvd., Suite 130</th>
<th>(520) 882-8422</th>
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<tr>
<td><strong>Casa Paloma (Women Only)</strong></td>
<td>Monday—Friday, 8 am-4 pm</td>
<td></td>
</tr>
<tr>
<td><strong>Sonora House (RAPP Referrals Only)</strong></td>
<td>1367 W. Miracle Mile</td>
<td>(520) 624-5518</td>
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<tr>
<td>9 am-3 pm</td>
<td>Phone for directions</td>
<td>Call ahead</td>
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<tr>
<td><strong>Primavera Homeless Intervention &amp; Prevention</strong></td>
<td>702 S. 6th Ave.</td>
<td>(520) 623-5111</td>
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<td>9 am-12:30 pm</td>
<td>Closed Tuesdays. Mail/message</td>
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<tr>
<td></td>
<td>service, phone, toiletries, case</td>
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<tr>
<td><strong>Sister Jose Women’s Shelter</strong></td>
<td>1050 S. Park</td>
<td>(520)909-3905</td>
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<tr>
<td>Mon.—Sat. 9-5p</td>
<td>Showers, laundry, clothes</td>
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**FINAL WORDS OF ENCOURAGEMENT**

We all have an inner strength. That strength may be a strong faith in yourself or in a higher power. It could be a strength seldom used, cultivated, or nurtured. You may not have defined it in terms of a value or belief system. It may have failed you in the past, but understand that you have paid your debt to society, and your exit from prison or jail ends a chapter in your life. Now it is up to you how your future will be framed and how you will grow and advance. You need to forgive yourself and also forgive others.

You are not the first to have made a mistake and you won’t be the last, but let this be a new chapter in your life. Just remember, the streets still remain the streets and if you seek trouble it will find you. Avoid those old haunts and those old “friends” who are not healthy for you. Break clean from that old environment and those people. This could even include family members if they are using drugs or if they are involved in illegal activity. As painful as it may be, you must take care of yourself and surround yourself with people who will affirm your new lifestyle and support you in making positive changes.

Anticipate problems so they don’t overwhelm you. Be patient and take things one step at a time. Prioritize the things that really need to happen (getting a job) and let the rest come when you are ready (finding a new girlfriend or boyfriend). Seek advice and assistance from peers and mentors who seem to be doing it right. Be your own best advocate, because when all is said and done, you alone are responsible for yourself. Let your release be the start of something new.

**Accept The Challenge!**
Feel free to copy this brochure.

Tucson Edition produced by
The Emergency Solutions Sub-Committee,
Tucson Pima Collaboration to End Homelessness

Also available online at:
www.tpch.net
and other websites